



# Plasterer Equipment Company Parts Department



We're on it. And we get it with experienced and trained parts professionals. You have no time for downtime. While many manufacturer's and dealers talk a good game about uptime, Plasterer and Deere are doing something about it. Our parts departments have "Certified Parts Advisor's" and our warehouse's are stocked with tens of thousands of parts in addition to the nine regional parts depots serving North America. We strive to stock 100% of parts that could be replaced in 2 Hours or less. For parts that are not on hand, 98% of the time we can have the part the very next day by 8:00AM, and for the last 2%, we have a cooperative parts sharing program with 400 other construction dealer locations in North America.

Get the part you need, when you need it. Plasterer has four convenient locations less than two hours apart and transferring parts between stores is free with next day service.

Need a Reman solution? We can do that too. In today's competitive business environment, success is determined through maximum uptime and low daily operating costs. The John Deere Reman program is designed to meet and exceed your expectations with stringent remanufacturing standards that assure you a quality component priced competitively with industry leading factory warranty.



Have an emergency? We're on it. Emergency Orders by 5:00PM can be shipped same day including Saturday delivery. In addition, Plasterer offers 24/7 emergency service just by calling your local branch – any time of day. We'll even rob a part off of a machine in the yard if necessary. We know time is money and we'll be there for you when you need us.

Not an emergency? How about free shipping? That's right, if you can wait three days for your planned maintenance repairs, Plasterer will absorb all shipping costs from Deere to your local Plasterer branch. Not every order is an emergency, let's work together to keep your costs down.

How about delivery? We know we can't have branch locations everywhere but Plasterer offers free parts delivery in our geographic trade area in Pennsylvania. Ask your parts representative about the Plasterer "Parts Express".



Online Capabilities? We have it! Register to order your [John Deere Parts](#) Online or view a [John Deere Parts Catalog](#) Online with component line drawings and schematics.

Take it a step further with John Deere [Customer Personal Service](#). With Customer Personal Service (CPS), you will have around the clock, Internet-based access to information and solutions regarding your equipment. Technical manual's can be ordered or downloaded through this website. Customer Personal Service requires dealer sign up – ask your Plasterer parts or service manager today.